



LIMITED WARRANTY

Warranty will continue to be valid for a period of 12 months provided the following warranty conditions are observed. If the product fails to meet these requirements, we will replace the defective part or parts or equivalent product to the discretion of the distributor. Warranty is valid for 12-months on electric and hydraulic parts from date of invoice. This is a parts only warranty. To make a warranty claim, a copy of this warranty must be sent to the distributor at the place of purchase accompanied by a copy of the invoice.

Warranty Conditions

1. This warranty becomes valid when the purchaser makes payment for product purchased.
2. This warranty is given for the benefit of the first owner only and claims by parties other than the original purchaser will not be recognised, as the warranty is not transferable.
3. This warranty is only valid when product has been correctly fitted in accordance with the **Installation, Operation, Maintenance and Instruction Manual** and carried out by a qualified installer.
4. Where installation has been carried out by a non-professional, the warranty period is limited to 3 months.
5. This warranty does not apply to damage or deterioration to NHT Development Co., Ltd products, which is caused by any of the following:
 - 5.1 Products, which have not been fitted to the correct foundations as stipulated in the **Installation, Operation, Maintenance and Instruction Manual**.
 - 5.2 Impact or contact with objects or substances which fall or are precipitated onto or are applied to or are in any way brought into proximity with the products as a result of direct or indirect human intervention.
 - 5.3 Collapse or movement of the structure on which the product is mounted or removal or weakening of the product foundations.
 - 5.4 Deliberate or careless acts or omissions on your part or on the part of subcontractors, specifiers or any other party excluding NHT Development Co., Ltd and its distributors.
 - 5.5 Failure to handle, store, install or maintain the products in accordance with the **Installation, Operation, Maintenance and Instruction Manual** and normal prudent trade practice.
 - 5.6 Incorporation into or use in connection with materials manufactured by any other parties other than the suppliers or NHT Development Co., Ltd.
 - 5.7 Any abnormal natural phenomenon such as earthquakes, fires, floods, lightening, abnormally strong winds, abnormally heavy hail, or the build-up of snow or other natural substances.
6. Warranty does not cover damage, in any circumstances, to any property belonging to the customer other than product supplied by NHT Development Co., Super Hoist Plus Pty Ltd or its distributors stated on the purchasers invoice.
7. Faulty products must be returned to the distributor for inspection. Freight costs are to be paid by the purchaser.
8. All freight charges for any replacement products or parts are the responsibility of the customer and not of NHT Development Co., Ltd or its distributors.
9. If products or parts are replaced in satisfaction of this warranty obligation, the above warranty will apply to the replacement parts only for the duration of the unexpired portion of the original warranty.
10. NHT Development Co., Ltd or its distributors will not be held responsible for additional charges of fixing any products or replacement parts arising from the replacement products.
11. NHT Development Co., Ltd will not recognise any claim under warranty unless accompanied by the invoice and the claim has been made within one month of the defect coming to your attention.
12. NHT Development Co., Ltd expressly disclaims any responsibility for any other warranty issued by any other party in respect to any component of products purchased from NHT Development Co., Ltd or the specification, design, manufacture or installation thereof. All claims under warranties issued by third parties must be directed to those third parties.
13. This warranty is given in substitution of any other warranty relating to products supplied by NHT Development Co., Ltd which may be implied by law or which may have been given to you by any officer, employee or agent of NHT Development Co., Ltd or its distributors and issued or which may be comprised in any representation made to you whether before or after that time.
14. No variation, addition to or deletion from this warranty will be valid or binding unless recorded in writing and signed by an authorised officer of NHT Development Co., Ltd.
15. The specifications stated in the **Installation, Operation, Maintenance and Instruction Manual** are not binding. We reserve the right to change specifications without notice.
16. An explanation and photograph must accompany any warranty claim.
17. In addition to this warranty, the distributor warrants the structure for a period of 5 years.

WARRANTY INFORMATION SECTION

Retain this section for your records

Product type Date of purchase Invoice Number

Model Number Serial Number

Name on Invoice Contact name

Street Address

City State Post Code

Phone Mob Email

Comments

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